

Charles Kinter

Technical Artist

Technical Professional with 10+ years of support, analysis, and design. Skilled in Python, MEL and PyMel. Fluent in Maya, ZBrush, and the Adobe Suite. Looking for positive career in the arts and entertainment industry as a Technical Artist.

Experience

- 2015 - 2020** **Owner/ Lead Designer**
Once Upon a Scan, Serial Hobbyists
- Owned and operated personal 3D scanning and printing company responsible for complete pipeline from scan acquisition to mesh cleanup and re-topology.
 - Lead designer of laser cut tabletop gaming accessories on more than 100 designs.
 - Managed art pipeline for temporary tattoo stencils for plotter vinyl cutting.
- 2011 - 2015** **Intelligence Analyst / Security Manager**
U.S. Army
- Managed and ran a successful security program focusing on minimizing data spillage and protection of confidential information for an organization of over 2200+ individuals.
 - Trained, mentored and inspected local and remote site security programs and ensured they met and exceeded established criteria and standards.
 - Performed multi-source analysis on complex networks of individuals providing written and verbal reports to senior leadership on courses of action and data relationships.
- 2004 - 2015** **Senior Product Specialist**
Apple
- Tracked, analyzed and documented program faults and vulnerabilities while serving as the primary customer contact for over 40,000 cases with an 85% 1st contact resolution rate.
 - Served as a managerial escalation point for seven years, taking ownership of difficult technical problems and de-escalating upset customers with over a 90% customer satisfaction rating.
 - Liaised as a senior troubleshooting adviser between customer facing support and product engineering in detailed program and hardware fault analysis, log interpretation, and data collection.
 - Analyzed contact patterns and effectively scheduled 3500+ individuals based on time pattern analysis for effective training delivery while maintaining productivity .

Education

- 2017 - 2020** **Cogswell Polytechnical College, Bachelors Digital Art and Animation, Technical Art**
- 2015 - 2017** **American River College, Associate of the Arts, Art New Media**

Personal Info

Address

P.O Box 169
Rio Linda, CA 95673
USA

Phone

9162061300

E-mail

Charles@kinters.net

WWW

<http://charles.kinters.net>

LinkedIn

www.linkedin.com/in/charles-kinter

Skills

Scripting and Tools Design



Python, MEL, PyMel, C++, C#

Workshop Skills



Photogrammetry, 3d Printing, Laser Cutting

Rigging



Maya

IT Support / Troubleshooting



Windows, Mac OS

Dynamics



Maya, Houdini

Game VFX



Unity

Modeling



Maya, ZBrush, Fusion 360

Texturing



Maya, Zbrush

Thank you for your time and consideration.